

Table 8: Synthesis of validation forms

| The question | Feedback |
|--------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| The easiest part to perform (participants could choose more than a part)? | ✓ Document fragmentation (7 actors) ✓ Information cards (4 actors) ✓ Knowledge cards (3 actors) ✓ Fragment grouping (3 actors) |
| The less easily part to perform (participants could choose more than a part)? | ✓ Fragment grouping (3 actors) ✓ Knowledge cards (3 actors) |
| Satisfaction on what participants performed during the experimentation? | ✓ Very satisfied (5 actors) ✓ Satisfied (6 actors) |
| How were the following of the instructions and the use of the support? | ✓ Very easy (3 actors) ✓ Easy (8 actors) |
| Utility of document fragmentation and knowledge mapping? | ✓ Very helpful (8 actors) ✓ Helpful (3 actors) |