

Table 9 : Summary of verbatim on the contribution of ISEACAP method

Company	Verbatim on the contribution of ISEACAP
Alpha	<ul style="list-style-type: none">○ R&D engineer: “It was concrete and easy to attend”○ R&D manager: “The participatory side was interesting”
Beta	<ul style="list-style-type: none">○ Workshop manager: “Enriching for me to understand the others’ job and our interactions”○ Commercial manager: “It was interesting for me because it allowed me to better understand the role of other actors... It articulated the roles”○ Project officer “It illustrated the interactions between actors”
PRG	<ul style="list-style-type: none">○ Project manager: “It was easy to follow and the result is useful for better understand knowledge transfer during the project”○ Project manager: “Knowledge map allowed me to identify exchanged knowledge and understand that sometimes there is a risk on asymmetric knowledge exchange between partners”
CSL	<ul style="list-style-type: none">○ Application manager: “It provided me a deep understanding about the project as well as a global vision on created knowledge and gained experiences during the project”.